

Home Retail Group

- Home Retail Group is a market leading home and general merchandise retailer
- Home Retail Group's distribution infrastructure handles over 400 million individual products per year
- Home Retail Group has a market leading share of 10% of the general merchandise and home enhancement market in the UK
- The Group's management team has a wealth of experience, built from both within the Group and across the wider retail sector
- Home Retail Group makes seven million deliveries to customers each year, delivering to one in six UK homes
- Home Retail Group's sourcing operations in Hong Kong, Shanghai and Shezen employ over 150 people
- Home Retail group is the leading furniture retailer in the UK
- Home Retail Group is one of the UK's leading retailers in the horticulture, garden furniture and outdoor living market
- Home Retail Group holds a gold classification in the Business in the Community Index and is listed in the FTSE4Good index
- Home Retail Group aims for zero waste to landfill by 2010. We have reduced the amount of waste we have sent to landfill by 29% in 2007/08
- Electricity from renewable sources now accounts for 49% of the electricity we use
- With our support, the Eden Project is conducting a year long study enabling customers to seek practical solutions to reduce their environmental impact
- We have taken action to reduce our carrier bag consumption, leading to an 18% like for like reduction since 2005, well above the sector average
- Home Retail Group employs approximately 53,000 people
- We are member of the Dow Jones Global Sustainability Index and have been awarded a silver class – placing us in the top four general retailers
- Home Retail Group has received a gold award for payroll giving from the Institute of Fundraising

Argos

- Argos sells over 18,000 general merchandise products for the home
- Argos produces over 40 million copies of its 1,800 page, twice-yearly catalogue
- 17 million households, representing around two thirds of the population, have an Argos catalogue at home
- www.argos.co.uk is the UK's second most popular e-commerce retail site
- Argos delivered over 12 million products to customers' homes in the last financial year
- Argos is the UK's largest general merchandise retailer, is unique and is recognised for choice, value and convenience
- Argos is the UK's leading retailer in a number of product markets – housewares, furniture, jewellery, toys, sports and leisure equipment and small domestic appliances
- Argos serves an estimated 2.5 million customers per week
- 22% of Argos' sales are delivered direct to home
- Argos prices are either lowered permanently or through a series of promotions communicated throughout the year – typically with between 500 and 1,000 prices cut each time
- Argos intends to open approximately 30 stores per year
- Argos serves over 130 million customers per year through over 700 high street and out-of-town stores
- Over one-third of Argos' sales now bypass the store as the order or receipt channel
- Argos is well established as the leading jewellery retailer in the UK by volume
- Argos is the long standing number one toy retailer in the UK
- Argos is the leading sports and leisure equipment retailer
- Argos is the number one retailer in the small domestic appliances market
- Argos is the second largest UK retailer within the consumer electronics market

- Argos and Homebase are member of Direct Enquiries (www.directenquiries.com), the nationwide access register
- Argos has raised over £700,000 for Leukaemia Research and Irish charity Barretstown to date in its one year charity partnership
- Homebase was the first UK DIY retailer to achieve chain of custody certification from the Forest Stewardship Council. Argos has a similar certification for the Group's publications
- Argos produces an audio CD of its catalogue for the visually impaired containing verbal descriptions of the most popular lines
- Argos' supply chain transformation project – RACO won the 'Technology Initiative of the Year Award' at the 2008 Retail Week Awards
- Argos employs approximately 21,000 extra retail staff to assist during the Christmas period

Homebase

- Homebase sells over 30,000 products across the wider home enhancement market
- Homebase has four million active 'Spend and Save' loyalty card holders who account for over 40% of Homebase sales
- Homebase is the UK's second largest home improvement retailer, recognised for choice, style and customer service
- The 'Furniture and Home' Catalogue has been extended to all stores and now carries 2,300 lines
- Mezzanine floors are now in over half of all Homebase stores
- Homebase intends to open approximately 15 stores per year, with the potential for over 450
- Over the last three years, we have opened 114 stores, developed 70 mezzanines in Homebase stores and integrated Focus and Index stores into our business
- Homebase serves 70 million customers per year, through over 330 large, out-of-town stores
- Homebase is the first national DIY chain to achieve the Government TrustMark award – for its kitchen installation service

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- Homebase was the first UK DIY retailer to achieve chain of custody certification from the Forest Stewardship Council. Argos has a similar certification for the Group's publications
- Homebase has raised over £1.3 million for Marie Curie Cancer Care and the Irish Cancer Society in its two year partnership
- Homebase won the 'Store Manager of the Year Award' at the 2008 Retail Week Awards

Financial Services

- Home Retail Group Financial Services is one of the largest store card providers in the UK, having over one million active store card customers
- Home Retail Group Financial Services is one of the largest store card businesses, both by value and number of accounts